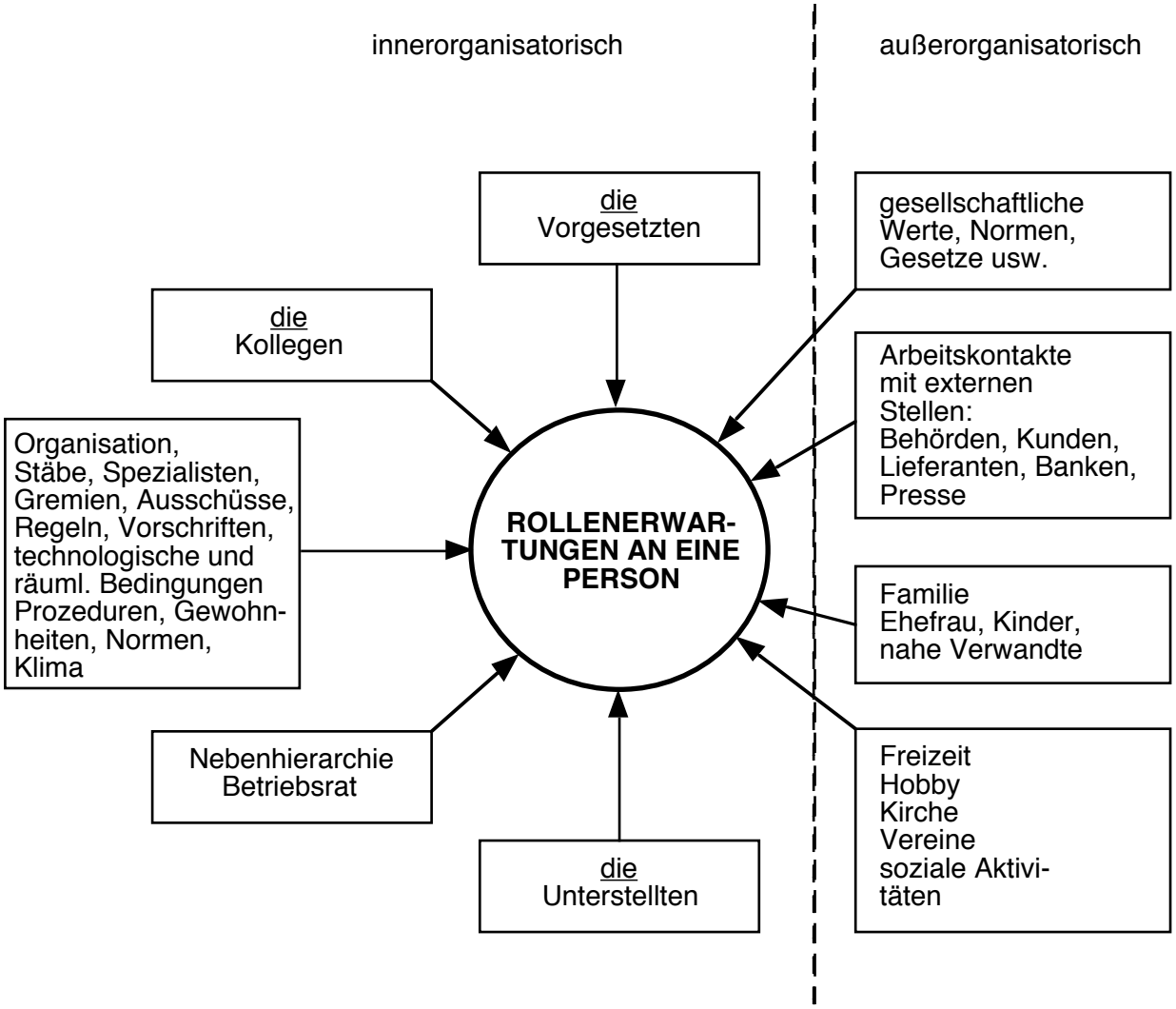FÜHRUNG: PERSON IM ZENTRUM VON ROLLENERWARTUNGEN