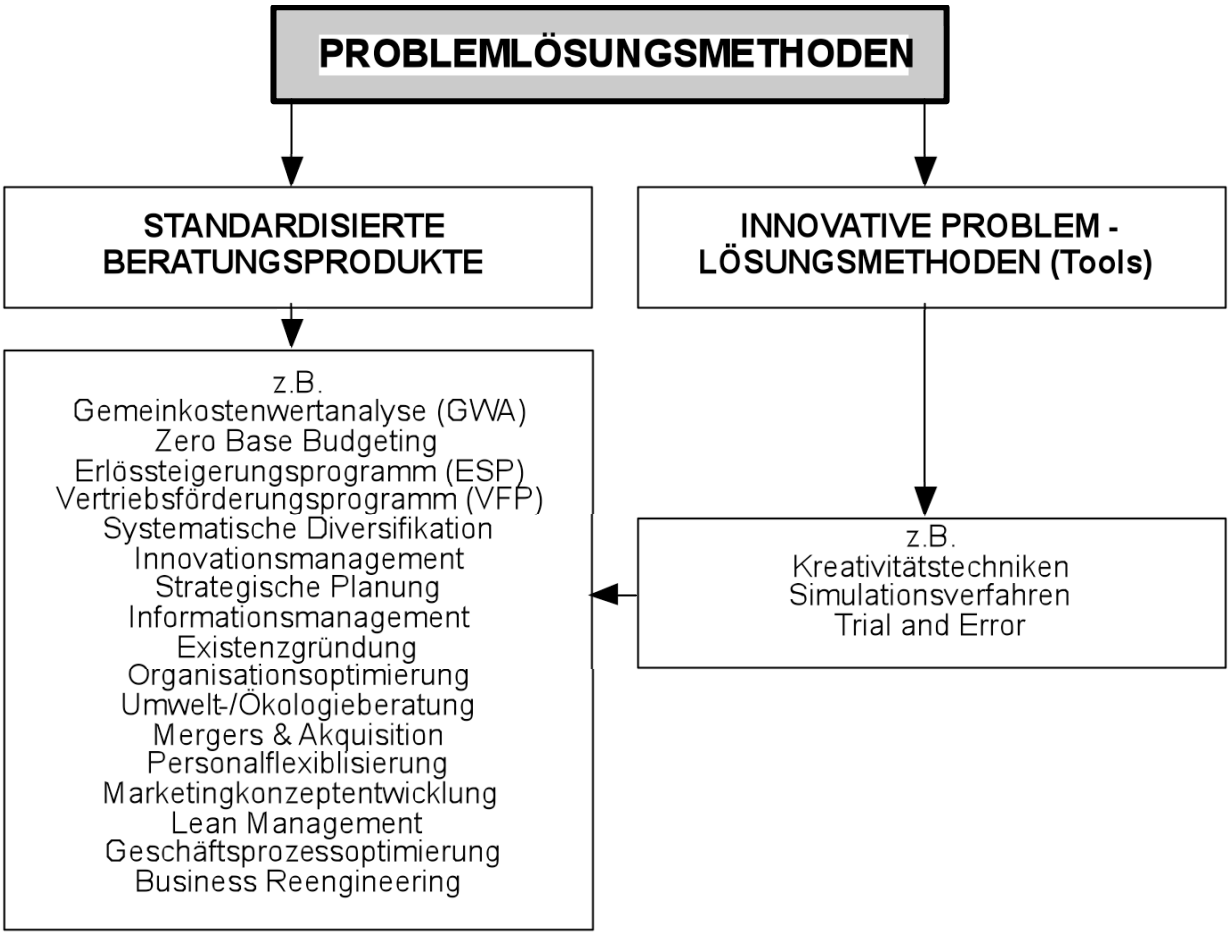SYSTEMATIK DER PROBLEMLÖSUNGSMETHODEN